# Implementing Solutions: the Diabetes Dilemma

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## **Conflicts of Interest**

- The authors have no commercial or financial conflicts of interest
- We do share a driving interest in the implementation of inter-sectoral collaboratives to prevent disease and improve self-management of chronic conditions

# **Average Cost of Diabetes annually**

- \$13,700 give or take
- \$7,900 attributed to diabetes
- 2.3xmatched non-diabetics
- American Diabetes Association
- <u>www.diabetes.org/advocacy/news-</u> <u>events/cost-of-diabetes.html</u> [10/21/13] accessed 3/19/2017

#### **Project Goal:**

Bring professionals, communities, and public health entities together to implement diabetes prevention and self management with peer education

#### **Objectives for you and your work:**

- Make practice easier and better by offloading clinical work
- Achieve targets of Advanced Primary Care/Quality Payment Programs
- Decrease the Diabetes epidemic
- Pass your Boards?

#### Diabetes is a preventable plague: The National Diabetes Prevention Program



#### **Our Pilot Project: The Partners**

- QTAC-NY, promotes evidence based health promotion and self-management programs throughout New York State offering training, quality assurance and an online portal, Compass, that manages all aspects of programs and can respond to electronic referrals.
- Health People Inc. is the Bronx's largest entirely peer educator-based health education and disease prevention community organization.
- The New York State Academy of Family Physicians (NYSAFP); New York State Chapter of the American Academy of Family Physicians.



#### **Manages Multiple Programs**

# Participants [in part]

- Bob Morrow-NYSAFP/SACME/Albert Einstein College of Medicine
- Chris Norwood-Health People
- Phil McCallion-QTAC/SUNY Albany
- Doug Reich-Bronx Lebanon Hospital Center
- Vito Grasso-NYSAFP
- Erica Chito-Childs-Hunter College, CUNY
- Jose Tiburcio, Jose Lopez, Eleanor McGee

# **Solving the Dilemma**

- Amputation, heart attacks, kidney failure-a result of the diabetes epidemic
- More than half of diabetes [and its outcomes] is PREVENTABLE according to the CDC



# South Bronx the most vulnerable

- US 8.3%
- NYC 9.7%
- Bronx 14%
- We found 30% with and 33% more at high risk when we interviewed 1000 residents of Public Housing

#### Peers

- We set up an advisory
- QTAC educated community peers-NDPP protocol
- We set up a curriculum for and trained Academic Peer Detailers
- We connected with public health HIT systems at the State and City level
- We interviewed our peers, academic detailers. and Public Health officials for enablers and challenges

# **Trained community residents**

- 8 Coaches trained 52 individuals [2 coaches/class]
- Average age 52, 63% African American, 37% Latino, 75% female
- Average weight loss at 16 weeks 7.4, majority doubled physical activity

# **Academic Detailing**

- Trained 7
- Visited 12 sites
- Visits by AD and Coach together to enhance trust---and to have another set of eyes and ears to observe process

# Analytics

Robert Morrow, MD; Lisa Ferretti, LMSW; Chris Norwood, BA; Douglas Reich, MD; Erica Chito-Childs, PhD;Phillip McCallion, PhD,et al

Improving the Reach of the National Diabetes

Prevention Program Within a Health Disparities Population: A Bronx New York Pilot Project Crossing Health- and Community-Based Sectors. JCEHP.Fall 2016, 36:4

# Challenges

- Lack of insurance--not covered by and not having it
- Lack of linkages-how to refer and follow
- Cost and privacy
- Use of non-licensed personnel to provide services

### **Enablers**

- Striking, clear interest of community, health care organizations and providers, and Public Health
- Patient-centered inter-professional teams with community residents can produce meaningful design, implementation, and analysis
- DSRIP has accelerated process

# WHY DO THIS STUFF?

- It makes your practice easier and better—off load the tough stuff
- PCMH-APC-VBP-APMs-other letters
- Boards [see PRIME]
- It helps your patients and communities

#### **Join the Journey**

