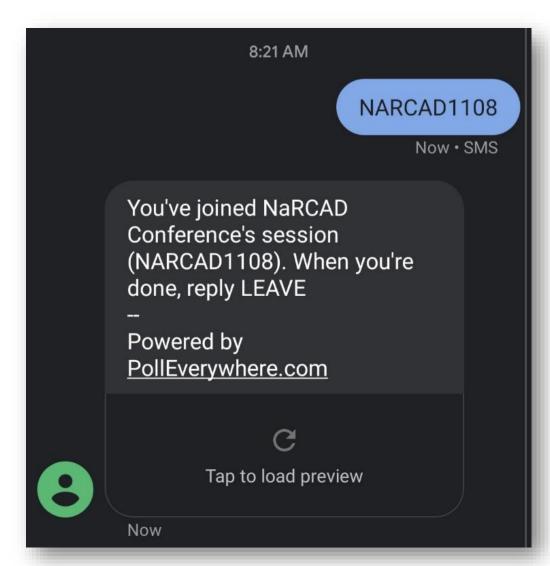


Poll Everywhere

Send a text to 37607 with the word NARCAD1108





In any setting, what's your reaction when you hear a stigmatizing comment?

Why might clinicians have stigma towards vulnerable populations?

NaRCAD's Stigma Focus Groups



2 Focus Groups: 2-hour sessions



10 Participants: 5 per focus group



Clinical Topics: Opioid safety, substance use disorders, HIV prevention, pediatrics, mental health, diabetes, and chronic illness

Focus Group Themes

- Clinician denial of the impact of the clinical topic on the patient population
 - "I don't have those kind of patients."
 - "That doesn't happen in my practice."
- Clinician resistance to clinical change
 - "I don't want those kinds of patients here."
 - "I don't want to be known as the 'gay' doctor."
- Clinician concern of "enabling" patient behaviors
- Clinician discomfort discussing certain clinical topics with patients (e.g., sexual history, substance use, etc.)





Detailer Reactions to Clinician Stigma

- Feeling uncomfortable
- Freezing/being caught off guard
- Anger
- Shock
- Defensiveness

Supportive Resources
Brainstormed by Focus Groups

- Scripting tools
- Additional role play
- Connecting with peers
- Self-assessment tools
- Resources for leadership buy-in
- Recent literature
- Pre-visit surveys for clinicians
- Conference presentations





NaRCAD's Role

- Making intentional space for our community to discuss these issues
- Providing resources and fostering connections for the detailing community to be collectively empowered to address clinician stigma
- Setting realistic expectations about detailers' roles in navigating clinician stigma

Coming in 2022

NaRCAD's Inclusivity Toolkit:

Supporting Detailers in the Field